## Mass economics

Growing Urban Economies: Strategies for Innovation, **Entrepreneurship, and Cluster Development** Connecticut Commission on Economic Competitiveness Teresa Lynch, Mass Economics | 10.14.16

- 2. Understanding Innovation Economy and Strategic Interventions
- **3. Strategies for Urban Entrepreneurship**
- **4. Beyond Traded Cluster Strategies**
- **5. Urban vs Regional Strategies**



Employment Growth by CT Town Employment Base, 2001–2015



Sources: Connecticut Department of Labor; Massachusetts Executive Office of Labor and Workforce Development; Mass Economics analysis

Employment Growth by MA Town Employment Base, 2001–2015



Sources: Connecticut Department of Labor; Massachusetts Executive Office of Labor and Workforce Development; Mass Economics analysis

Employment Growth for MSAs and Towns by Employment Base, 2001–2015



Sources: Connecticut Department of Labor; Mass Economics analysis

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### **Defining Innovation**

Moving from innovation to market requires multiple stages from ideation/research and discovery (I) to prototype development (P) to commercialization (C) and finally, scaling (S). Once scaled, the product/service delivery falls within routine operations and management (R)

### **Assigning Categories to Tasks**

18,000 tasks were coded based on description of activities

Each task was assigned a (I), (P), (C), (S), or (R) based on the nature of the work and function of the work involved, as well as whether there is value associated with innovative activities.

In the event where a task was relevant to more than one stage, the "higher" stage was used

Innovation-Value Matrix	Application-Specific Value	Broader Market Value
Innovative Activity	Designing and planning the layout of equipment in a chemical plant	Developing a model that accurately predicts future stock prices
Routine Activity	Conducting quality assurance as part of product manufacturing	

### Ideation

The products of ideation are both material and abstract – examples include original systems designs as well as principles, theories, and new data collection tools

Ideating might mean articulating a hypothesis or conceiving a research methodology

### **Sample Activities**

Research, study, investigate, develop

### **Sample Occupations**

Physicists; statisticians; biochemists; curators; professors



### Prototyping

Prototypes are built on the use-specific application of preexisting data or knowledge, and will either give rise to routine tasks, generate value through derived goods and services, or both

Prototypes make be physical goods, plans, algorithms, models, processes or methods as well as programs or policies

### **Sample Activities**

Design; validate; create; interpret

### **Sample Occupations**

Commercial designers; software developers; fashion designers; film and video editors



### Commercialization

Commercialization encompasses the actions necessary to formally bring to market an innovative process, product, or service

Commercialization may seek to establish patent protections or partnerships, and often includes research on capital sources and potential markets, analyses of existing market competition, and the development of business plans

### **Sample Activities**

Consult; prepare; evaluate; estimate

### **Sample Occupations**

Marketing managers; cost estimators; logisticians; lawyers



% Occupations Categorized as Commercialization

### **Product Scaling**

Scaling processes apply developed products, programs, plans, and knowledge in a way that is consistent with broadly established uses but novel in the context of a firm's current growth objectives and overall lifespan

Tasks involved in scaling capture recruitment activities, initiatives to promote firm growth, and general firmemployee negotiations

### **Sample Activities**

Promote; negotiate; educate

### **Sample Occupations**

Public relations managers; wholesale buyers; product promoters; chief executives



### **Routine Operations / Management**

Routine operations and management consists of the set of daily operations that allow firms, institutions, or individuals to deliver their specific products or services

Routine operations and management may involve the improvement or customization of products and services in ways have no direct market value but may indirectly allow individuals and firms to gain useful and transferrable experience

### **Sample Activities**

Administer; operate; schedule; maintain

### **Sample Occupations**

Pilots; tax preparers; middle school teachers; dentists



% Tasks Categorized as Routine Operations + Mgmt.



% Occupations Categorized as Routine Operations + Mgmt.

### Summary: US Employment by Stage of Innovation, 2014

Stage of Innovation	Percent of Tasks	Percent of Occupational Categories	Percent of Jobs
Ideation ——	3%	11%	3%
Prototype ——	3%	10%	10%
Commercialization ——	1%	5%	5%
Scaling —	1%	8%	9%
Routine Operations ——	93%	66%	74%



### Wage (Designated as I, P, C, S, R)



### Top 5 MSAs by Stage of Innovation

Ideation	Prototyping	Commercialization	Scaling
Boston-Cambridge-Newton	San Jose-Sunnyvale-Santa Clara	San Jose-Sunnyvale-Santa Clara	San Francisco-Oakland-Hayward
San Francisco-Oakland-Hayward	Seattle-Tacoma-Bellevue	San Francisco-Oakland-Hayward	San Jose-Sunnyvale-Santa Clara
San Diego-Carlsbad	Detroit-Warren-Dearborn	Seattle-Tacoma-Bellevue	Boston-Cambridge-Newton
Richmond, VA	Austin-Round Rock	Boston-Cambridge-Newton	Denver-Aurora-Lakewood
New York-Newark-Jersey City	Boston-Cambridge-Newton	San Diego-Carlsbad	Atlanta-Sandy Springs-Roswell

denotes multiple entries for a region

	<b>Boston MSA</b>	Boston + Cambridge
Ideation ——	96,700	57%
Prototype ——	283,300	34%
Commercialization ——	133,200	32%
Scaling —	211,200	32%
Routine Operations ——	1,639,000	27%
Total Jobs —	2,363,800	29%

Area (sq mi) —	3,487	1.5%
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MAP LEGENL

ID anchors

Other ID assets

3 largest employers (private)



Spatial mismatch between innovation assets is a common problem

Actual > Predicted		LQ Delta (Actual - Predicted)				
Actual < Predicted	I	Ρ	С	S	R	
Boston-Cambridge-Newton, MA-NH MSA						
San Francisco-Oakland-Hayward, CA MSA						
San Diego-Carlsbad, CA MSA						
New York-Newark-Jersey City, NY-NJ-PA MSA						
Richmond, VA MSA						
<b>San Jose-Sunnyvale-Santa Clara</b> , CA MSA						
<b>Oklahoma City</b> , OK MSA						
Sacramento-Roseville-Arden Arcade, CA MSA						
Baltimore-Columbia-Towson, MD MSA						
Raleigh, NC MSA						
<b>Seattle-Tacoma-Bellevue</b> , WA MSA						
Austin-Round Rock, TX MSA						

Actual > Predicted	LQ Delta (Actual - Predicted)				
Actual < Predicted	l	Р	С	S	R
X					
x					
x					
x					
x					
x					
Detroit-Warren-Dearborn, MI MSA					
x					
X					
X					

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### **URBAN BUSINESS DEVELOPMENT**

PROJECT	<b>Boston Small Business Strategy</b>	NEI Neighborhood
LOCATION	Boston, MA	Detroit, MI
CLIENT	City of Boston	New Economy Initia
PARTNERS	Next Street	
YEAR	2015	2014
DESCRIPTION	Comprehensive small business strategy for the City of Boston. Primary goals: to make the small business economy thrive, to enhance neighborhood vibrancy, and to drive inclusion and equity	Neighborhood busing entrepreneurship str Detroit foundation. F strengthen neighbor and entrepreneurs as support and increase ownership by people

## d Strategy ative ness and trategy for Primary goals: to orhood businesses as well as to se business le of color

### **NEI NEIGHBORHOOD STRATEGY - DETROIT, MI**

**Entrepreneurship Organizations in Detroit + Self Employment** 



### **NEI NEIGHBORHOOD STRATEGY - DETROIT, MI**

### **KEY FINDINGS**

Majority of organizations focused on entrepreneurship and small business development located in Detroit's Innovation Corridor, not in the neighborhoods

Neighborhood business support organizations much more likely to be very small, provide only one service offering

Key issues for neighborhood-based entrepreneurs: lack of capital, tools, strong places, and fragmented ecosystem

### RECOMMENDATIONS

**Capital readiness.** Offer micro-credit and micro-loan programs, financial and business education

**Capital transparency.** Promote capital awareness, convene capital providers to strengthen referrals

**Place.** Improve quality, security, safety of places by providing market analysis, strengthening neighborhood associations, advocating for public support of neighborhood businesses, investing in business spaces, increasing community organization capacity

**Tools.** Increase available peer-to-peer industry networks, mentors, technical assistance, back-office support, and B2B procurement opportunities

**Ecosystem.** Support resource navigation, build connections between service providers

### **Figure 3:** Composition of Small Businesses by Segment

### Figure 5: Business Service Organizations by Primary Category and Type





Sources: NETS, ZIP Code Business Patterns

**KEY** 

COUNT

JOBS

REVENUE

### **SMALL BUSINESS STRATEGY - BOSTON, MA**

### **CRITICAL ECOSYSTEM GAPS IN BOSTON**

### **1 AWARENESS AND NAVIGATION OF SMALL BUSINESS RESOURCES**

Comprehensive information about resource providers Clear pathways to resources Local, neighborhood resource and capital providers

### **2 ACCESS TO GENERAL TECHNICAL ASSISTANCE AND ONE-TO-ONE BUSINESS COACHING**

General technical assistance Targeted, firm-specific one-to-one coaching Financial literacy and capital readiness training Ability to plan and package capital deals for established firms

### **3 ACCESS TO CAPITAL**

Microloans (under \$25,000) Loans (\$25,000 - \$100,000) Loans for restaurants Capital without collateral

### **4 ACCESS TO AVAILABLE, AFFORDABLE REAL ESTATE**

Small business real estate (industrial, retail/restaurant, flex) Affordable real estate Support identifying real estate Industrial space for manufacturing and B2B firms Short-term or subdivided space for early-stage firms

### **5 ACCESS TO INDUSTRY-SPECIFIC NETWORKS AND PEER NETWORKS**

New industry and peer networks when lacking Improves access to existing industry and peer networks New restaurant and retail networks Tech sector networks accessible to MWBEs

### **6 ACCESS TO CRITICAL TALENT AND HUMAN CAPITAL**

Support identifying and recruiting employees

### 7 ACCESS TO NEW CUSTOMERS

Ability to expand to new markets Ability to serve larger firms and institutions

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### **Beyond Traded Cluster Strategies**



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### Urban vs Regional Strategies Geography



### **Advantages of City-Centered:**

> Specialization > New Economy > Fiscal

### **Urban vs Regional Strategies** Organization

### **City-Centered**

- Political + Civic Leadership
  - Formal Power
    - Elected •

### Regional

- Business Leadership
- Informal Power
- Appointed

### Advantages of City-Centered:

> Good Governance > Legitimacy

### **Urban vs Regional Strategies** Implementation

### **City-Centered**

- Policy + Regulation •
- Resource Allocation
  - Fiat •

### Regional

- Advocacy + Alignment
- Asset Building
- Voluntarism

### Advantages of City-Centered:

- > Economic importance of built environment
- > Track record of voluntarism

### **Urban vs Regional Strategies** Strengths

### City-Centered Strategy Strengths

- Policy
- Resource Allocation
- On-Going V/H Alignment

### Regional Strategy Strengths

- Regional Asset Building
- Systems Restructuring

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### Teresa Lynch